

# GRUNDFOS Product Warranty "Quick Guide"

	12/24 mo. Wty.	24/30 mo. Wty.	36 mo. Wty.	F.W.C. (Good Will)	Inspection required - see choices in foot note **	RMA Required return to Grundfos Service		12/24 mo. Wty.	24/30 mo. Wty.	F.W.C. (Good Will)	Inspection required - see choices in foot note **	RMA Required return to Grundfos Service
Product							Product					
<b>P/bg &amp; Htg - Commercial, Industrial, and Fire</b>							<b>Sump/Sewage/Effluent (certificate of cleanliness required for all)</b>					
Small UP Circulators & Accessories, includes Comfort PM UP10-16		X		X			EF/SE/SU certificate of cleanliness required if returned for inspection	X	X			
SuperBrute UPS15-58/UPS26-99/UPS43-44			X	X			Sump Pump/Unilift AP Basic (KP/AP/CC/SB) <b>cert. of cleanliness req'd</b>	X			X	X
Stainless Steel SuperBrute UP15-29, UP(S)15-35, & UP(S)15-55			X	X			<b>SL products send to Water Utility (YCC/GCB6) (RMA &amp; cert. of cleanliness req'd)</b>	X				X
ALPHA 15-45/55, ALPHA1 and ALPHA2 26-99			X	X			<b>All Municipal Products includes SEG, Control Panels, and CU362</b>					X
SuperBrute XL (UPS 26-150, UPS43-100, UPS50-60)			X	X			<b>All Municipal Products send to WU (YCC/GCB6-Warranty varies per specification-Contact WU for info.)</b>					X
UPZV (Residential Zone Valves) & Zone Controller			X	X			<b>Groundwater</b>					
SOLOlift2	X		X				SQ / SQE (Do not separate on FWC).	X	X			
<b>All Magna1 and 3 return to Allentown RMA required.</b>	X					X	SQFlex (Incl: Pumps & Controls CU200, IO 50/100/101/102) (2)	X	X			
Magna Geo (CS1500) part numbers 97753270 and 97907873				X			Grundfos Control Box (SA-SPM6)	X	X			
Large UP/UPS includes UP43-70, UP53-45, UP53-46	X				X	X	SP 4 (5S - 25S) includes Medium SP4 (35S - 77S)	X	X			
TP	X				X	X	MS 402/MS4000	X	X			
HS	X				X	X	Grundfos Motor Leads	X	X			
CR (all - plus stack kit and seals which failed from an installed CR)	X				X	X	MS6000C - Motor only, return with leads- (3)	X			X	X
BoosterpaQ® and components	X				X	X	MMS 6", 8", & 10" - Motor only, return with leads - (3)	X				X
Booster Module (BM)	X				X	X	SP 6-8-10" (including sub-factory components & packages)	X				X
SPK/CRK/CHK/MTR/MTC(H)/MTA(D) (Machine Tool)	X				X	X	FE 8" motors (Booster Module Industrial applications only)	X			X*	
CM/CME	X				X	X	CUE (all) Enclosure "D" field service may be required	X				X
CMBE/CMBE twin	X					X	MP204	X				X
Baldor Motors =< 7.5 hp (Name Plate Required)	X		X				CU331SP/RSI	X				X
Baldor Motors > 7.5 hp (Name Plate Required with BASC report) (1)	X				X*	X	CU300/301 & Transducer (WS/WW-data sheet required if returned).	X	X			
WEG Motors =< 215 frame 10 hp (Name Plate or photo required Required)	X		X				GO REMOTE	X				X
WEG Motors >215 frame =>15HP (Name Plate Required with BASC report)	X				X*	X	Sanitary	X			X	
WEG Motors All Washdown (Name Plate Required with BASC report)	X				X*	X	Jet Pump	X	X			
MGE/MLE (All)	X				X	X	MQ (1. provide S/N from nameplate. 2. provide application type)	X	X			
MG/ML Motors =< 10 hp	X		X				SCALA 1	X			X	
MG/ML Motors > 10 hp	X				X	X	SCALA2 <b>Pre 2019-52</b> (1. provide S/N from nameplate. 2. provide application type)	X	X			
Danfoss VFD (Warranty 18/24)						X	SCALA2 <b>2020-01 newer return required</b>	X				X
<b>Peerless Products &amp; Fire. Send to PPU (Warranty varies per specification) Contact PPU for information</b>												
<b>Environmental Environmental Master Dist. only</b>												
MP1 certificate of cleanliness required, <b>Return to Fresno</b>		X				X	Dosing Products (All) certificate of cleanliness with MSDS required	X				X
SQE-NE certificate of cleanliness required if returned service		X		X			Disinfection Products (All) certificate of cleanliness req'd	X				X
SPE certificate of cleanliness required if returned to service		X		X			SBA	X				X
							<b>PACO Products (Warranty is 12/18 not 24/30 refer to I&amp;O with product) Contact GCB for Return instructions</b>					

**Notes:** X\* Return physical product to Manufacturer's Authorized Service Station - Station report required to process warranty (for WEG and Baldor motors nameplate is also required) via Grundfos issued RMA.  
 \*\* Inspection required, either contact the closest ASC/ASP or via RMA to the closest Grundfos Service Location for workshop or onsite inspection.

Charges may apply to onsite visits and a PO may be required. All out of warranty cases require a PO.  
 Certificate of Cleanliness and MSDS/SDS required on all products returned not used in potable (drinking water) applications.  
 Parts, kits and Stack@ kits are **not** Field Warrantable.

- (1) Super E Premium Motors: 36 month warranty
- (2) Solar Modules/Wind Turbines. Return required to Fresno Service Dept.
- (3) Grundfos pays return freight (Ground Water Systems applications only).

Refer to Grundfos Warranty Instructions & Requirements for further details.

**Product exposed to Radioactive applications / materials cannot be returned**